

**Serial No. 10/733,745**

**Atty. Doc. No. 2001P10686WOUS**

**Amendments to the Abstract:**

Please amend the location of the paragraph and heading containing the ABSTRACT within the English translation document so that it is located on a separate page following the claims, as follows on the next page:

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**ABSTRACT**

According to the invention, a conventional exchange centre is completed by an additional platform based on commercial hardware and software, whereon special modules whose functions can be controlled externally via open application programming interfaces (API) are implemented. Said platform also enables the development of added valued telephone services by the operators in a commercial software environment based on APIs for exchange centre functions.